

What happened?

A member company recently supplied replacement batteries for an ageing Mobile Elevating Work Platform (MEWP) scissor lift at a university site.

The company also provided a quotation to carry out the installation of the batteries – this was declined as the customer advised they had an in-house person qualified to complete the work.

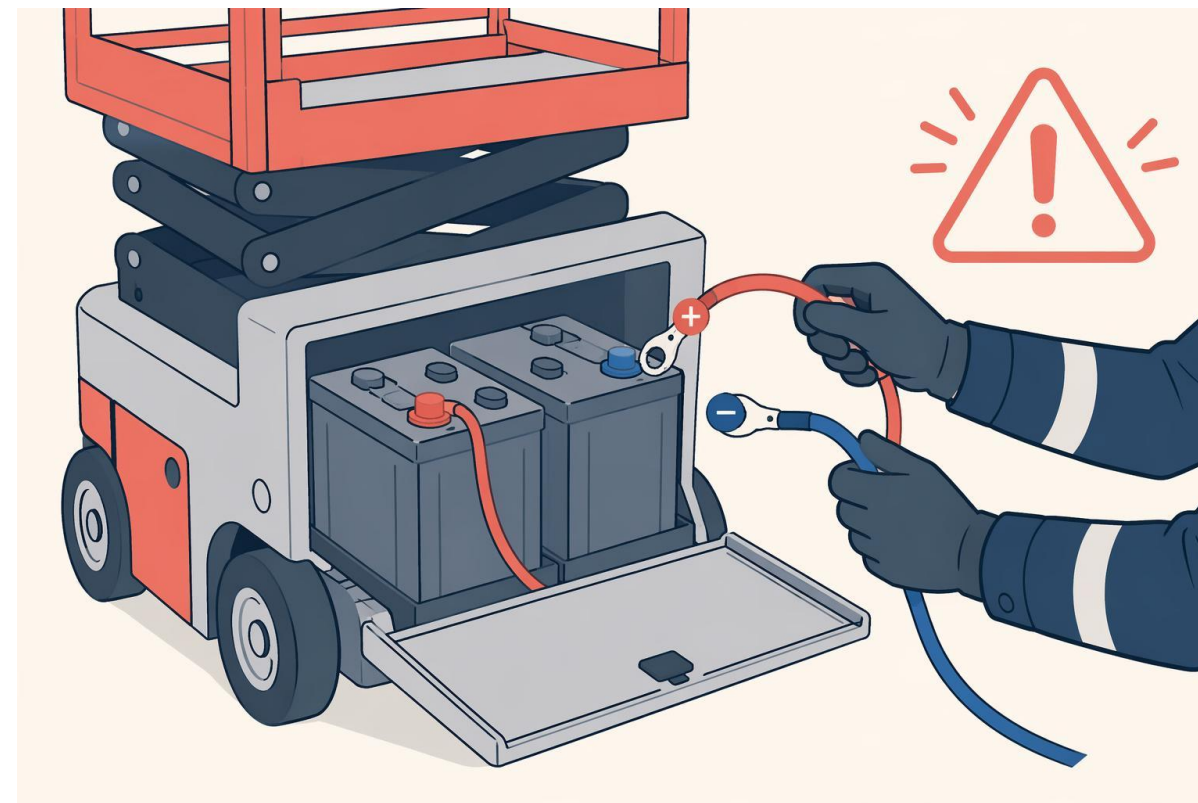
The following week, the supplier was called back to investigate because the machine was no longer operational and concerns were raised that the batteries supplied may have been faulty.

Findings:

Upon inspection, the suppliers visiting engineer discovered the batteries had been installed incorrectly, with polarity reversed. This could have resulted in serious damage to the machine and, more importantly, posed a significant safety risk to the individual carrying out the work.

Good practice guidance:

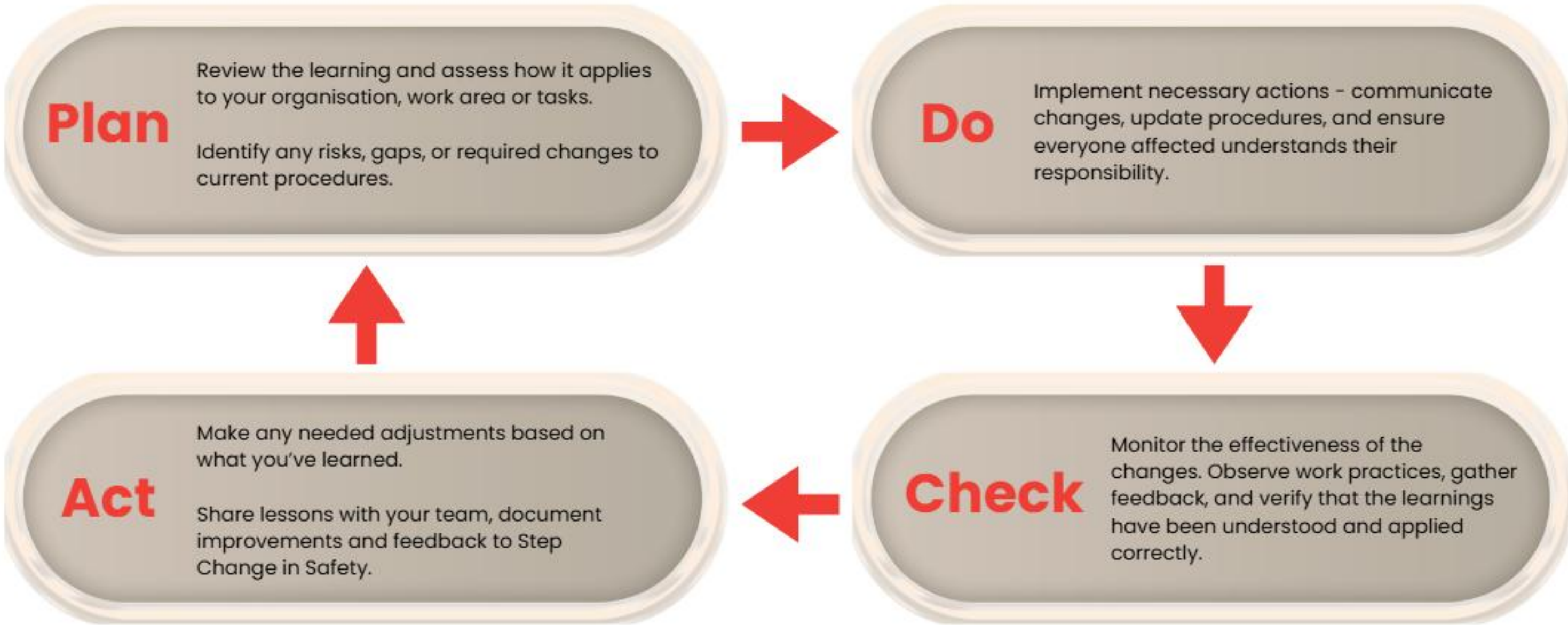
- > Always ensure that anyone carrying out inspection, maintenance, servicing or repair work on powered access equipment is fully competent and suitably trained for the task.



Verification of learnings shared and feedback



To ensure this learning leads to meaningful improvement, follow the Plan Do Check Act process and provide your feedback to Step Change in Safety.



Share your learnings and feedback. **Your proactive engagement helps create a safer workplace for everyone.**



Feedback Form

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